

The Truth about the “End of POTS”

The sunset of POTS is approaching. But many in the industry are exaggerating the situation – even going so far as to claim that the FCC requires you to replace all POTS lines by August 2, 2022.

Don't risk rushing into the wrong technology or overpaying for your company's telecom needs. Get the facts before making a decision about your critical infrastructure.

Myth	Fact
The FCC has mandated that all POTS lines must be replaced by an alternative technology 8/2/22.	Not true. The FCC has not ordered the replacement of basic phone services. The Order simply provided rate protections on existing lines for 3 years ending 8/2/22.
All POTS lines and service will be decommissioned on 8/2/22.	False. POTS are regulated services. Carriers cannot simply cease service without approval from the FCC and state officials which has not yet occurred (except in limited cases).
Elevator phones, fire and security alarm panels require traditional POTS lines.	Untrue. While IP solutions are often incompatible with alarm and safety applications, MFVN solutions like Granite EPIK provide a direct POTS replacement for these needs.
911 service doesn't work with VoIP.	Incorrect. VoIP can complete 911 calls. However, you may need to pre-establish location data with your provider to have this information automatically transfer to 911 dispatch.
Replacing POTS lines requires new local and toll-free numbers.	Wrong. Many Granite solutions, such as Voice over Cable, Emulated POTS and SIP allow customers to keep their local and toll-free numbers.
POTS replacement is expensive and requires new wiring.	Not true. ATA, Granite EPIK and other solutions are compatible with your existing wiring and may even lower your costs.

Get the answers you need

Granite offers objective advice and end-to-end support. We are the nation's largest independent POTS provider and also offer the widest range of POTS replacement options. We will always recommend the best solution for your unique needs across all your locations. In addition, we have negotiated extensions with the major carriers for several years to ensure continuity and provide rate predictability on traditional analog lines.

To learn more about POTS and POTS replacement options contact us today at 866-847-1500 or mail@granitenet.com